

CAMDEN Many years ago I decided Camden, New Jersey didn't deserve to be mapped. *Oh Peter, be serious.* But I was. At the time I was doing a book about the city's 67 well-known examples of really bad city planning. With lots of maps and lots of colors, the book was a typ-

ically cool professional product aimed at the few (140) city managers responsible for planning our largest cities. But—then I saw Camden. I saw that no book could possibly show how much chaos and misery the planning had added to the lives of thousands of people. A nice book might even *sanitize* it. So, I decided to build a giant blocky model of the city instead. A narrator would walk through it, lift buildings, shift highway ramps, point at flaws, and get *angry* about such insensitivity. Closed-circuit television would broadcast the message, a printed hand-out would clarify it. Effective solution? I don't know, the project never happened. All I do know is that Camden prompted my first urge to picture the bone plain truth in graphics, and erased my comfort with anything less.

nutrition has conventions that obscure its simplest principles. I ask you, exactly what is a "calorie" anyway? When I diagrammed nutrition for American Health magazine l got a chance to ask them. I heard that utterly useless definition, heat raising the temperature of a gram of water and all that. Yes, yes, I said. But, can I hold a calorie? Is it a lump of energy like a lump of coal? Signs of distress. Yes, the editor said. Food fuels your body with three groups of nutritional elements-carbohydrates, protein, and fat-which are measured in energy units called calories. You mean, a calorie is a lump of fuel with three general ingredients? Yes, he said. Well. So. Draw one for me. Sigh. He snatched up a pen, drew a pie shape with three parts, and labeled the parts carbohydrate, protein, and fat. Okay, he said, that's a calorie, all flattened out. It has three parts, always those three-nothing else, ever. The only thing is, the parts vary in proportion according to the food. Well, that was a Very Big Reveal to me. All calories are not the same. So counting whole calories means much less than counting calorie parts. And our pie symbols could clearly mark the parts.

CALORIES Even a vital science like
NAPPING ELEMENTS The three groups of nutritional elements
in calories vary greatly in different foods. So, counting parts of a
calorie instead of the whole makes much more sense. Divided
"pies" show calorie parts and signal a meal's hazards (opposite).





■ PLATE TECTONICS is a very young science. Constantly, with new insights and new discoveries, it seems to grow more complex every day. Far too often for me. But when I was asked to diagram a book about the subject, I suddenly had a need to know. With very long words, the author explained that the earth is covered with many thin irregular plates, which have carried the continents here and there for millions of years. Morocco was once connected to Nova Scotia, Antarctica was way over there, and so on. *Okay. But how can heavy things like continents float around like that*? He stopped. Starting again with stubborn grit, using short little words, he told me to picture the outer surface of the earth (continental crust) as a piece of paper wrapped around a basketball. He trotted off and found a world globe—this was not a basketball guy—and wrapped it with tracing paper. The paper slid easily around the globe. He described the warmth beneath the crust, and how the warm currents move like they do in a pot of boiling water, slowly circulating material under the crust to make the earth's plates separate and—

very pleased. He pushed the sides of the paper together (two plates forced together), making it rise in the center in a raggedy line. Mountains! I screamed. He pulled at the paper until it split open. When plates are moved apart, new surface material pushes out, sometimes violently like the volcanic eruptions happening now on the bottom of the Atlantic Ocean. Volcanoes under water? Right now? Oh yes. Plates slide along each other too, moving vast land masses great distances. Mexico is moving along the San Andreas fault, headed for Alaska at the same rate your finger nails grow. All because of heat. I How simple. Rather, how simply can be expressed a basic principle that drives an inconceivably large and invisible science. Such clear models. With tracing paper on a small globe, plate tectonics was reduced to manageable scale in my mind and my diagrams were born. Later, of course, academic conventions of word and style were laid on top, but beneath them were solid understandings. And such an easy process: play dense, get a guy to explain the basics beneath his expertise (beneath his crust), and let him do the diagram designs.

Eureka! Continents move! I said. He was very pleased. He pushed the sides of the paper together (two plates forced togethpaper together (two plates forced togeth-



A BLOOD CLOT BLOCKS CIRCULATION TO PART OF THE HEART MUSCLE DURING A HEART ATTACK



DRUGS CAN DISSOLVE THE CLOT



A CATHETER CAN BREAK UP THE CLOT



A BYPASS CAN DETOUR THE CLOT

■ KEYNOTES It seems that *Cliff Notes*, those beloved classics of literary avoidance, may be too dense for today's college students. So, Random House published *Keynotes*, a series of 100 skinny, six-page study guides of the world's great novels. I was asked to give the little things a gaudy cover and draw the tiny diagram that summed up the book's main characters and plot. These plot abbreviations had the gall to compress splendid literature into a few miniscule squares. But, while their simplifications were just stupendous, they were also very swift scans of their main ideas. ■ Content subtraction is a formidable skill; when sensibly compressed and reduced, content becomes a bare skeleton of essential ideas. Then, the essentials can be safely manipulated and enhanced—even animated. For example, I see plot diagrams *moving* as the action develops: *Bang!* One little character square shoots another little square. I see ingredients *joining* the process of cooking a recipe (bottom). I see surgical drawings moving too. How else could one bring the *thrust* of a catheter tube to life? (Just kidding.) But if the heart *pumps* and arterial blood *flows* MAPPING ELEMENTS AND PROCESS The essential ideas of great novels were compressed into tiny interacting squares (below).

as blocks are removed (preceding page), isn't the surgery made much more clear?

MAPPING ELEMENTS AND PROCESS The essential ideas of great novels were compressed into tiny interacting squares (below). The ingredients of a recipe were aligned with stages in the cooking process. In both, connecting the actors clarifies the action.



■ CURRICULUM DICTIONARY A very clever fellow once told me that one horsepower is equal to ten 75-watt light bulbs, 2637 pizza pies, or 3,122,756 calories. What? Yes. Because they share the same science definition of energy: doing *work* (how far you move an object) with *power* (how fast you move it). Those are measurements, he said, and all energy measurements can be compared. So, how many pizzas will it take to heat my house? How many rooms? he asked. Very interesting. ■ In time, the two of us travelled down a long and painful path on Dick and Pete's Excellent Adventure: the re-making of school dictionaries. He was Dr. Richard Venezky, an expert lexicographer. He felt conventional dictionaries were difficult, I felt they were armor-plated, bulletproof monsters of opacity. We chose to attack school dictionaries because therein lies hope: the young learner finds pleasant reference a seductive friend. Random House was interested, committed money, and off we went. ■ At the same time, I got dunked in dictionary conventions when I re-designed the American Heritage Dictionary for

MAPPING WORD RELATIONSHIPS In a school dictionary, complex definitions were divided into groups of similar senses, which were given labels. The labels created a vocabulary for electronic navigation, and gathered related words in topics (following pages).

Houghton-Mifflin. Type styling only please, no rooting around in common sense. Reorganize definition entries? Are you crazy?

CONVENTIONAL DEFINITION

watch (woch or woch), 1 look attentively or carefully: The medical student watched while the surgeon performed the operation. 2 look at; observe: view: Are you watching that show on television? We watched the kittens play. 3 look or wait with care and attention; be very careful: I watched for a chance to cross the street. 4 a careful looking: attitude of attention: Be on the watch for automobiles when you cross the street. 5 keep guard: The sentry watched throughout the night, 6 keep guard over: The police watched the prisoner. 7 a protecting: guarding: A man keeps watch over the bank at night. 8 person or persons kept to guard and protect: A call for help aroused the night watch. 9 period of time for guarding; a watch in the night. 10 stay awake for some purpose: The nurse watched with the sick. 11 a staying awake for some purpose. 12 device for telling time, small enough to be carried in a pocket or worn on the wrist. 13 the time of duly of one part of a ship's crew. A watch usually lasts for four hours. 14 the part of a ship's crew on duty at the same time. 1-3.5,6,10 v., 4,7-9,11-14 n., pl. watch es.

SENSE-LABEL DEFINITION (Phrases added)

- watch (woch or woch) pl watches
 LOOK a. verb: look attentively or carefully? The medical students watched while the surgeon performed the operation. b. nour: a careful looking; attitude of attention: Be on the watch for automobiles when you cross the street. c. verb: look at; observe; view: Are you watching that program on television? We watched the kittens play. d. verb: look or wait with care and attention; be very careful: I watched for a chance to cross the street.
 GUARD a. verb: keep guard: The sentry
- watched throughout the night. b. verb: keep guard over: The police watched the prisoner. c. noun: a protecting: guarding: A man keeps watch over the bank at night. d. noun: person or persons kept to guard and protect: A call for help aroused the night watch. e. noun: period of time for guarding: a watch in the night.
- STAY AWAKE verb: stay awake for some purpose: The nurse watches with the sick.
- 14. DUTY a. noun: the time of duty of one part of a ship's crew: A watch usually lasts four hours. b. noun: the part of a ship's crew on duty at the same time.
- INSTRUMENT noun: a device for telling time, small enough to be carried in a pocket or worn on the wrist.
 - PHRASES. bird watcher: someone who watches birds in their natural areas. bear watching: worth paying attention to, clock watcher: a worker anxious to stop working: on the watch: alert. watch it: be careful (usually a command), watch one's smoke: notice a quick action watch out: be careful,

So naturally, the first thing we did in our school dictionary was re-organize the definition entries. Take the word Watch. It has 17 slightly or very different meanings, nouns and verbs, usually all mixed up in some order of common usage. Look attentively is mixed with keep guard, device for telling time, and part of a ship's crew. We felt that was confusing. So we separated the 17 meanings into five groups of similar-senses, giving each group a general sense label and a number to separate them (preceding page).
Group labels like LOOK and GUARD focussed the definition for faster searching. Even better, as more definitions were re-worked, the sense labels became a vocabulary which began to connect the entire data base upon which the dictionary was built. For example, the sense label LOOK connected Watch to other, slightly different definition entries like Observe, Perceive, and Study. When our printed dictionary turned electronic, this vocabulary could link definitions for travelling throughout the dictionary.

It worked in reverse too: word meanings that belonged together were gathered together. Satire gathered with Parody and UNIFYING WORD RELATIONSHIPS As related words were Irony, Typhoon gathered with Monsoon

gathered by the similar-sense vocabulary, pictures were created to show their variances, like Bodies of Water (below). Or, if diffiand Twister. Isn't that nice? Each juxta- cult to picture, word tables and diagrams were created (opposite).







position clarifies the defining of each term. Gathering also helps locate a term when you don't know or can't spell it, instead of navigating back and forth in an alphabetic listing. Next, we designed ways to represent the gatherings. We made context pictures for easily pictured word groups like *Bodies of Water*, tables and typographic diagrams for less easily pictured groups like *Poetry*. Very quickly, our representations multiplied and grew to unwieldy size. They began to crowd the alphabetic section, making it jumpy and difficult to use. To accommodate them, we tacked on a group of pages after the alphabetic section and called it our topic section. ■ Well, not so easy, Sneezy. Topically arranged reference is neither familiar nor encouraged by American publishers. In fact, splitting the dictionary into two sections was to become our most provocative change. But how could we deny the logic? ■ Now we had word-group pictures and tables bunched together in topics, and a whole section to put them in. To organize it, we returned to our early rationale for deciding which major words should have major group

UNIFYING TOPIC RELATIONSHIPS Gradually, the pictures and tables of related word groups grew to become a whole topic section in the dictionary (opposite). To organize it, a grid of subject hierarchies and links was used, like the portion shown (below).

	UNIVERSE	EARTH	LIFE
oniain	Theorie Bio bane Expansion Accretion Hotory Primitive Projected	Theotres Explosion Abradition Accretion History Prontine Projectics	Theories Simple file Evolutionary Spinnual life History Pronative Projectico
STRUCTURE	Systems Gafaxy Clustor Quasar Quark	Systems Mass/Core Physical Convection Cycle Climate	Systems Interaction Regulation Anatomical Genetic Reproduction
	Components Star Planot Anteroid Meteoroid Comet	Components Atmosphero Land mass Mineral Element Atom	Components Bolanic Biologic Instinct Element Cell
ENERGY	Suataning Interaction Gravity Light Expansion Wayo Decaying Thermal	Testavors Interaction Graeity Radiation Momentum Convection Magnetion Decaying Decaying	Distance Interaction Gravity Radiation Synthesis Natrition Decaying Decaying
	Chanvai)	Pollutian	Dec.
BEHAVION	Innate Balance Succession Generation	Innate Orbit Rotation Wobble Regeneration Reaction	Innate Survival Selection Branching
	Learned Reactive Collective	Learned Reactive Collective	Reactive Communing

pictures. For example, Weather had a picture because its terms are so numerous and so visual. As its basis, I chose to diagram the Water Cycle and its circling machinery of heat (opposite). Gradually, these intuitive choices evolved into an organizing mechanism: a hierarchical (top to bottom) and inter-linked (left to right) grid of topic pigeon holes for sticking every word in the dictionary-which covers, of course, everything we know. We called it Mother Matrix and a rickety thing it was, but it served our purpose. Weather fitted vertically as a topic group within Earth Systems beneath Planet Earth (diagram left). It linked horizontally to related subjects, like Solar System and Eco-System. (These hierarchies were not easily created, nor are they easily defended. But some kind of master scheme was needed to ensure free electronic travel throughout our data-just as it is in all such projects.) Anyway, all to no avail. We presented our dictionary to loud frowns. It seemed to suit no reference category and had no generic name. The publisher said, if we can't name it, we can't sell it. Well, how about Wooky? I said. That has a hairy flavor to it. How about calling it a Wooky? They were not amused.



questions are still locked within our planet

The Earth's Plates

Some of the changes on the earth's surface are caused by movements of the crust. Ge-ologists have determined that the crust is made up of six large plates and a number

of smaller plates, each holding land mass-es, ocean regions, or both. This concept is known as **plate tectonics**. The plates move slowly with a sliding motion. Two neighboring plates may move apart A rifl (crack) opens between the plates, and hot, molten rock from the earth's interior wells up through it, form-ing a ridge. In another place two plates may collide head on. One plate is forced under the other, and a trench is formed. Great mountains may be thrust up in such a collision. It is believed that the Ap-palachian Mountains were formed in this

earthquake

earthquake. Many details of plate movement are still unexplained. But it is clear that these movements do occur. And most scientists agree that the forces of **convection** are connected with the movement. When you heat a pan of water, you set

72

■ THE NEW BOOK OF KNOWLEDGE The job of an encyclopedia is to explain, isn't it? Well, how can that be done best? With vertically deep, exhaustively detailed explanations like the *Encyclopedia Brittanica*, or with horizontally broad, relational explanations like the *Curriculum Dictionary*? Maybe both? Yes, I think so, too. But, how does one build such a mass of linked knowledge? ■ The simplest mechanical linkage I have ever seen is in a toilet tank. I watch the water rush out, the stopper fall down, water rush back in, and the hollow ball float high to shut it off. I watch all the ways that machines use gravity for the good of me. But wait, why does the water rush in? I jump in the tank, swim down the pipe against the current to the main water tank, and find another cooperating force: tightly packed air is pushing hard to get more water back to the toilet. Oh, the clarity (and convenience) of clever links. ■ Grolier Publishers asked me to swim down the pipes of its encyclopedia. Clearly determined to look ahead, the editor Gerry Gabianelli asked if content could be arranged for both print and electron-

UNIFYING TOPIC ACCESS In a print version of a children's encyclopedia, subjects were displayed in three content layers for better access (opposite). Then, subjects were divided into topics that connected to related topics in the electronic version (boltom).



ic products. I said yes. (I always say yes.) We began with the subject Earth. For the printed pages, I placed content in three horizontal bands: detail on top, images in the middle, and text on the bottom. Then I separated Earth into a series of page-long topics to be read in order, first Composition of the Earth, then Energy of the Earth, then Motion of the Earth, and so on. I did this because: 1) I wanted more easily entered hierarchical pages in the print product, and 2) I wanted to lay foundations for a cross-navigational electronic product. Topic separations created access routes across the subject. One can travel these routes or topic highways (or plumbing pipes) to various descriptions of the same topic. One can travel the Motion highway from Motion of the Earth, to Motion of the Atom, to Motion of Heat to better understand the realm of motion as a whole. The topic highway system is a browser's delight; it links all subjects in a unified scheme of relationships. Imagine a topic like centrifugal force gaining clarity as you travel the Motion highway from Earth to Orbiting Space Craft, to Hammerthrow. Or, all the way to the Dictionary (Yes!) and the Latin root of centrifugal force: center flee.

■ COSMIC COMICS Driving as I was along my topic highways, a new thought struck. Why use words? Why not use other ways to link ideas, like pictures or symbols? Ways that represent ideas but liberate them from words, giving me visual tools to explore and compare any subjects I want? ■ In 1869, Dimitri Mendeleev drew a picture of kinships the first accurate table of chemical elements. Each element was placed in a scheme according to properties it shared with other elements. Very logical, very elegant, and very bold. By plotting what was known, Mendeleev could predict and leave room for elements that wouldn't be found for years. ■ Then there was Richard Feynman, another bold relationist. When he found that current perceptions of physics could not accommodate new discoveries, he promptly redefined the perceptions. He too used diagrams to express his thoughts, strange and squiggly diagrams which became inseparable from the ideas themselves. Two bold guys seeking lasting relationships, both trying to draw the whole picture. ■ *Cosmic Comics* uses animated sequences to ex-

plore relationships between seemingly unrelated things. Not with words, not with special knowledge, but with analytic imagery. It applies a range of visual techniques, like cross-sections, comparative patterns, and unique points-of-view, to arbitrarily chosen subjects. The results are intriguing. When cross-sectioned, similar layers of concentric growth appear in eggs, pearls, raindrops, and even the earth itself. They have great differences, of course, but their growth patterns are so similar. Why is that? I don't know of any principles that explain the physics of growth-yet growth seems so basic to understanding everything. 🔳 Take a more dynamic natural event like lightning. A spark of lightning superheats its path to five times the heat of the sun, rudely spreading and colliding the air with great noise. Lightning is a giant heat machine making large masses move, just like the little heat machines moving pistons in a car engine (right). Sections through both also show concentric growth patterns-this time expanding energy instead of material.
Analytic techniques also explain the racing dominance of the hurdler Edwin Moses, or even the mystical zones of scoring in basketball. If you care.

EXTENDING TOPIC ACCESS The earth, an egg, and a pearl show similar concentric growth patterns when cross-sectioned (opposite). The expanding power of heat in lightning and a car engine is seen when the same analytic technique is applied. (below).



